

TogetherNet

TogetherNet is a pilot project run by Gosport Voluntary Action (GVA) which aims to reduce loneliness and isolation for older Gosport residents through regular weekly contact with a volunteer over a digital platform.

It is for Gosport residents aged 55+ who would like conversation and companionship whilst remaining in the comfort of their own home.

For further information contact us:

 02392 604689

 laura.drew@gva.org.uk

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 @GVATweets



www.gva.org.uk

Gosport Voluntary Action is a registered charity that provides support, advice, information, and practical help in our community. We recruit, train and support volunteers into our own and other voluntary organisations

**We will be pleased to provide information
about all our services and projects:**

Advocacy
Befriending
Community Engagement
Dustbusters
Go Volunteer
Mend & Tend
Buddy Brigade

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GVA is a company limited by guarantee, register in
England & Wales No. 4191320

Registered Charity No. 1087177

In partnership and kindly supported by



GOSPORT
Borough Council

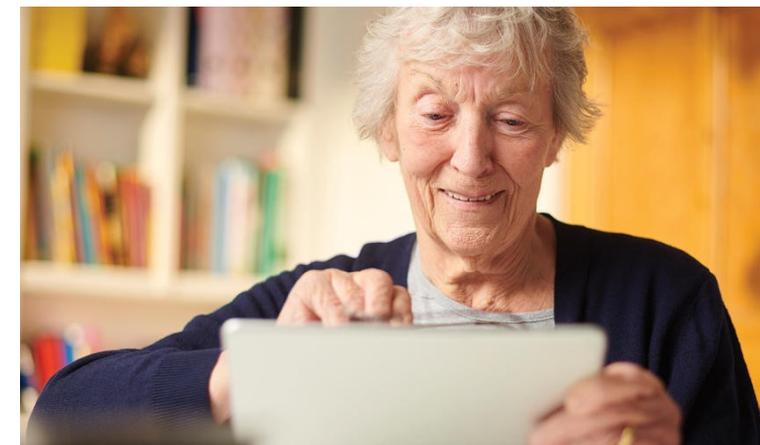


At the Heart of Our Community

TogetherNet
Keeping Gosport residents connected



02392 604689



TogetherNet

How this project works

You will be paired with a volunteer, your 'video friend', who will contact you once a week for about 30 minutes, on an agreed day and time.

We aim to pair you based on similar interests and your 'video friend' will check to see how you're feeling and how your week has been.

An email link or a username and password will then be provided so you can chat with your friend. It will be the volunteer who creates the meeting, you will just need to be available.

30 minute video chat per week



Equipment

You can use your own equipment such as a smartphone, tablet or laptop - though you will need access to the internet.

Or if required we can loan you a device for the duration of the pilot project.

A home visit can be arranged for initial set-up and training with a police checked (DBS) staff member.

It's also a great a way to learn a new skill!

Our Volunteers

Our volunteers are friendly and polite and have either experience of befriending or customer service.



Our Service Users

We ask you to inform us if you are going away on holiday or have hospital visits.

Responsibility for any accidental damage to loaned equipment lies with the customer.

Details of the service

This project does not involve any physical contact. All interaction will be through a video chat platform.

This is a pilot project, so we may be adapting and adjusting our procedures as we go

We encourage service users to contribute to the development of the project and welcome any feedback, good or bad!

Monitoring and Explaining Our Service

We will be delighted to talk to you about TogetherNet and can provide details of other services that may be of some help to you.

We have a complaints procedure so that any cause for concern may be expressed in the strictest confidence. Please do not hesitate to contact us.